

Accessibility statement

Last updated 22 September 2020

Overview

This website is run by Falmouth & Exeter Students' Union. We want everyone using our websites and digital resources to have a positive experience.

We have done our best to ensure that:

- Every page is readable via a Screen Reader
- Videos are subtitled and longer videos have downloadable transcripts
- Alt text is available on all images
- Copy is correctly formatted with appropriate headings
- Contrast between text and background colour is high

There may be some older pages which we have missed during our recent site audit. If you spot anything that isn't quite right, please email marketing@thesu.org.uk with your comments and the URL.

We know some parts of this website aren't fully accessible. There are currently some colour contrasts issues with the navigation menus and we're working with our external website provider to amend this in October 2020.

What to do if you can't access parts of this website

If you need information on this website in a different format, like accessible PDF, large print, easy read, audio recording or braille, please email marketing@thesu.org.uk. We'll consider your request and get back to you within five working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page, or think we're not meeting the requirements of the accessibility regulations, please email marketing@thesu.org.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Falmouth & Exeter Students' Union is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

There are currently some colour contrasts issues with the navigation menus. This doesn't meet WCAG 2.1 Success Criterion 1.4.3 Contrast (Minimum).

We're working with our external website provider to amend this in October 2020.

How we tested this website

This website was last tested on **21 September 2020**. We did our own testing via the WAVE tool and used a sample of pages:

- <https://www.thesu.org.uk/>
- <https://www.thesu.org.uk/welcome/2020/>

- <https://www.thesu.org.uk/about/>
- https://www.thesu.org.uk/whats_on/
- <https://www.thesu.org.uk/advice/>
- <https://www.thesu.org.uk/welfare/>
- <https://www.thesu.org.uk/studentvoice/>
- <https://www.thesu.org.uk/studentopportunities/>

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