

# The Falmouth & Exeter Students' UnionAdvice Service

Health, Wellbeing & Support  
for Study (Falmouth)

Book an appointment,  
get in touch with us:

 01326 255861

 [www.thesu.org.uk/advice](http://www.thesu.org.uk/advice)

 [advice@thesu.org.uk](mailto:advice@thesu.org.uk)

 **THE** FALMOUTH & EXETER  
**STUDENTS' UNION**

The University's Health, Wellbeing and Support for Study Policy is intended to serve as an alternative or supplement to other means of managing concerns over a student's behaviour, attendance or academic progress, where:

- Mental or physical ill health or disability could be a contributory factor; or
- The behaviour could affect the health, safety or wellbeing of the student and/or other people.

You can access a full copy of the policy and procedure on our website.

The University is likely to invoke the process where:

- Concerns about the student's wellbeing are raised by a third party, for example academic staff, a friend, placement provider, housemate, medical professional, or Student Services professional.
- A student has told a member of staff that they have concerns about their health, wellbeing and fitness to study.
- A student's disposition is such that it indicates there may be a need to address an underlying health issue. For example, if the student has demonstrated mood swings or unusual behaviour, shown signs of depression, become withdrawn, aggressive and/or distressed.
- It is considered behaviour, which might otherwise be dealt with as a disciplinary matter, may be the result of an underlying physical or mental health difficulty.
- A student's health difficulties are adversely affecting the health, safety or wellbeing of others.

# Process

The Procedure comprises three levels:

- **Level 1:** initial support and guidance, usually involving informal discussions between the student and members of their course team who may recommend the student seeks support from services such as Student Support, Accessibility and Academic Skills (ASK).
- **Level 2** is characterised by a degree of formality and includes a meeting to which, ordinarily, the student is invited. Others who will be present at the meeting including the Head of Wellbeing (or their nominee and someone from your course team.
- **Level 3** may be initiated where a Level 2 panel concludes there are persistent and/or serious concerns raised about a student that have the effect of putting the student or other members of the University community at significant risk. Exceptionally, the severity of the University's concerns may lead to a student being referred into Level 3 directly (i.e. without Levels 1 and/or 2 taking place). Student Services convene Level 3 meetings, to which the student is invited. The student is entitled to be accompanied to the meeting by a currently enrolled student of the University, a family member or an elected member of the Students' Union.

# Outcomes

The process exists to support students. Nevertheless, it can lead to outcomes that have significant consequences for the student involved including, for instance, short-term suspension, intermittence and even withdrawal.

Therefore, if you are subject to the procedure, it is important to get advice promptly.

# Getting Advice

You can get advice from the Students' Union's Advice Service. You can book an appointment with one of our advisers [here](#).

Alternatively, email your enquiry to [advice@thesu.org.uk](mailto:advice@thesu.org.uk)